

# HP Agility Assessment Service

Business agility, enabled by the Adaptive Enterprise



Enterprises today must respond to a dramatic increase in the rate and pace of change. Given the interconnectedness of global marketplaces, increased volatility has become a permanent part of the economic landscape. As such, business agility—the ability to swiftly and easily accommodate and even anticipate change—has become a core requirement.

CIOs and their staffs are increasingly expected to deal quickly and effectively with:

- New business models
- Fluid and dynamic partner, supplier, and workforce relationships
- Frequent changes to business processes and products
- Potentially disruptive mergers, acquisitions, and divestitures

Enabling business agility requires a flexible, adaptive IT infrastructure that allows the business to manage, control, and optimize the impact of change for business advantage. The key is *designed-in adaptability*, so IT can change as *quickly* as the agile business must—and do so on an appropriate scale with reasonable resource consumption.

HP is leading the charge to help IT support new business requirements of any scale or span with immediate, intelligent action, using a measurement-based approach to adaptive enterprise improvements.

## Assessing agility

Each enterprise has unique agility requirements influenced by business strategy, business models, industry trends, and competitive pressures, as well as its regulatory and technology environments. Changes throughout the IT infrastructure and in its management decisively influence business agility. The key to making the right changes—and making them quickly—is to determine where the pressure points exist. An organized, step-by-step approach to assessing, prioritizing, and implementing infrastructure improvements is essential.

HP has partnered with INSEAD, the internationally known school of management, to develop industry-leading measures of business agility. HP evaluates agility across business and IT processes using three dimensions:

- **Time**—the speed at which organizations can promote, enable, and react to change
- **Range**—the breadth of change an organization can introduce and manage successfully, whether across processes, organizations, or technologies
- **Ease**—the level of effort required to introduce or support change

## The HP Agility Assessment Service

Building from these agility metrics, HP has developed a cost-effective, structured methodology to assess the agility needs and IT responsiveness of your enterprise.

The HP Agility Assessment Service is based on three fundamental activities:

- **Profile**—examine IT strengths and weaknesses and its overall ability to enable business agility
- **Prioritize**—identify critical priorities for agility impact and investment optimization based on client priorities
- **Prescribe**—recommend adaptive enterprise approaches and investments that address the critical priorities

The assessment starts by addressing IT's capability to support core business processes along the agility dimensions of time, range, and ease. To ensure the broadest possible perspective, several organizational groups are targeted—including the CIO, IT managers and technologists, and selected line-of-business managers. Analysis of the results clearly indicates impediments to agility, as well as areas where the need for change is minimal.

## The workshop

HP agility experts analyze questionnaire responses and present the results in a structured one-day workshop that is facilitated by skilled moderators. Actionable outcomes include:

- Assessment analysis and review
- Solution impact analysis and recommendation
- A roadmap for change and a clear plan of action

With the results of the Agility Assessment Service in hand, your organization has several different directions available, based on findings and recommendations. HP offers architectural design services for agility improvements and a comprehensive portfolio of adaptive infrastructure and management solutions, including Enterprise Integration, On Demand Solutions, IT Consolidation Services, and managed services.

## Creating business value

In the current economic environment, IT must contribute significantly to creating business value. The goal of the Agility Assessment Service is to assist your organization in that effort. The HP Agility Assessment Service will help you to:

- Identify problems, establish baselines, and quantify improvements along agility dimensions over time
- Align investments in IT infrastructure with key business needs
- Respond rapidly with appropriate planning and intelligent implementation

## Why agility assessment from HP?

From the first, HP has led the industry in developing innovative approaches to IT infrastructure design. The HP Agility Assessment Service comes out of the company's rich engineering heritage and its long experience with performance metrics. The work HP has done with INSEAD to develop specific business agility metrics is an industry first—and one that offers true measures of effectiveness. All this, along with the respected HP collaborative approach, means that your IT organization can place its trust in HP recommendations going forward.

To learn more about how the Agility Assessment Service can help your organization assess IT infrastructure capabilities, and to learn about other HP Adaptive Enterprise services and solutions, visit [www.hp.com/services/ITstrategy](http://www.hp.com/services/ITstrategy).

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